DOCKET NO.: BELL-0155/01267 PATENT

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Amendments to the Specification:

Please replace paragraph [0004] with the following amended paragraph:

[0004] Another limitation of these systems is that they use a proprietary client interface. As such the user must keep the interface software current, otherwise, information services may not be presented. Further, these interfaces often limit the type of requests that can be made, or frustrate users because they require information as part of the request that the user does not have to make a request. For example, a directory service request may require that the user enter a street address of the person they wish to look-up.